

Single Set of Learning Objectives Template

Team Name or Number	Miami Dade College
Team Members	Luis Rodriguez, Karin Miller, Jesus Ranero, Andrea Keener
Workforce Training Program	Logistics and Transportation Specialist (CCC - 0652020901) and GED Prep

Workforce Training Content and Objectives	Basic Skills Content and Objectives	Workforce Prep Activity	Resources and Activities	Required Assessments
01.0 Demonstrate an understanding of personal development and professional networking. 01.01 Explore career pathways in supply chain management.	CP. GED.01 Develop skills to locate, evaluate, and interpret career information. DL.GED.02/03 Produce a variety of documents such as research papers, resumes, charts, and tables using word processing programs. Use Internet search engines such as Google, Bing, or Yahoo to collect data and information. R.2 Analyze how individuals, events, and ideas develop and interact over the course of a text. W.2 Produce an extended analytical response in which the writer introduces the idea(s) or claim(s) clearly; creates an organization that logically sequences information; develops the idea(s) or claim(s) thoroughly with well-chosen	 Communicate clearly, effectively and with reason. Critical thinking Using information Employment 	Career Exploration Go to this <u>site</u> and type in the title Global Logistics and Transportation (with FL under location) in the "Occupational Profile" and then take notes on the various elements found to include: job activities, outlook, related occupations, and pay special attention to details about knowledge, skills, and abilities (ksa's). Create a project that presents a job ladder or career exploration which highlights these specific job titles: Note that the project may be in the form of a slideshow, video clip, chart, poster, booklet, infographic, etc Transportation, Storage, and Distribution Managers Supply Chain Managers Logistics Analysts View the Logistics Analysts video For your presentation, include details about these jobs: Freight Forwarders View the <u>video</u> . Cargo and Freight Agents	Discuss the current outlook for job prospects in the Transportation, Distribution and Logistics career cluster within the state and explain the types of skills (such as reasoning skills) that the jobs in this career cluster have in common. Search online in the college library database for a current article (within the last 3 years) on why the local community or county is a hub for global logistics and transportation. Example for Miami-Dade County: Explain some of the business practices associated with this area of work. Point out what stands out from the videos regarding careers in this cluster and share why it resonates.

		examples, facts, or details from the text;		View the <u>video</u> .	Draw or find an image or images that address
		and maintains a coherent focus.		For extra credit, list details about the college's college	what global logistics and transportation
				credit certificate program: Logistics and Transportation	involve and why it is significant. In other
				Specialist and spotlight the 3 types of freight operations	words, how does the acquisition, flow, and
				(hint: rail, truck, port). Consider why Miami is a magnet	distribution of goods and services relate to
				for global supply chain companies.	the need for planning, organizing,
				Be sure to cite your sources by providing the link/s to	negotiating, purchasing, warehousing
				information presented. You are encouraged to	(inventory), quality control, accounting, and
				incorporate graphics or images with text in order to	to the import/export of goods? How do these
				better engage your audience. Note that you can be	business practices relate to project
				creative and your presentation can be in the form of a	management?
				story, infographic, video/audio clip, drawing, slideshow,	
				Pecha Kucha, etc	Discuss: Is information from the U.S.
				Note: Use free online resources and be sure to	Department of Labor, Employment and
				proofread in order to ensure proper grammar and	Training Administration credible? Why or
				spelling.	why not? Is CareerOneStop sponsored by the
				Work through this page, Click into all headings 1 through	U.S. Department of Labor, Employment and
				13, send a snippet, screenshot, or pic of your Quiz score.	Training Administration? Should this be
				Note that this site offers videos and templates for	considered a valid source?
				resumes.	
				Discuss <u>LinkedIn</u> as a professional platform for	Discuss: What stood out most from the
				networking. Ask students to create a LinkedIn profile	resume writing exercises?
				and have them add the link to the top part of their	How does a LinkedIn profile enhance your
				individual resumes.	resume and your online professional
				marriada resames.	presence?
					How does LinkedIn allow you to network with
					others in the same industry or occupation?
					ctilets in the same industry or occupation.
	02.0 Demonstrate an	DL.GED.04 Practice safe, legal, and	 Teamwork 	Justification Lesson	Discuss what it means to have or to offer
	understanding of	responsible sharing of information, data,	 Critical thinking 		alternatives and what it means when choices
	professional	and opinions online.	 Using 	Would You Rather? Icebreaker	are limited. Explain how this relates to
	effectiveness.		information	Use the poll feature in the online classroom platform to	resource management, including human
		R.6. Delineate and evaluate the argument	 Utilizing 	present Option A and Option B as questions offer 2	resources.
	02.04 Apply problem-	and specific claims in a text, including if the	resources	possible choices. Ask students to write about why they	
	solving techniques.		• Self-	selected the option they chose in chat.	Discuss how the time-constraint for the
		relevance and sufficiency of the evidence.	management	·	justification activity factors into the decision-
					,
·			·		

07.01 Explain the importance of inventory.

07.05 Calculate, analyze, and incorporate various inventory management tools, including spreadsheets, in order to understand the impact on logistics.

R.6 Delineate and evaluate the argument and specific claims in a text, including if the reasoning was valid, as well as the relevance and sufficiency of the evidence.

L.1 & L.2 Demonstrate command of the conventions of standard English grammar and usage when writing or speaking.

W.2 Produce and extended analytical response

Science: SP.2 Investigation Design (Experimental and Observational) SP.3 Reasoning from Data SP.5 Working with Findings

- Teamwork
- Critical thinking
- Using information
- Utilizing resources Self-
- management

Discuss why allocation of resources matters and explain prioritization.

Complete Post Visit 1 Activity/Scenario 1 Lost at Sea Exercise.

- Review items needed for survival.
- Place students into groups and read the survival scenario (plane crash and/or water). Doing both scenarios offers more opportunities to explore different aspects of communication.
- Hand out the list of supplies and each group should rank them in order of importance, 1 being the most important. They should also give a reason why they ranked it at that number.
- Have the groups present their ranking, allow time for debate among the groups about their ranking.

blocks to moving products or services).

Offer examples that show what role prioritizing and risk-assessment play in managing things, people, and/or situations.

Explore the recycling or reuse part of reverse logistics and engage in role play of trade negotiations.

Ask students to share examples of trade negotiations which highlight compromise.

Have students explain how communication was important to the Lost at Sea activity.

Have students explain how they reasoned about which supplies merited higher rankings

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13.02 Demonstrate
quality customer
service focus.

- 14.04 Apply sound decision-making strategies.
- 16.03 Build interpersonal skills with individuals and teams.
- 02.04 Apply problemsolving techniques.02.05 Manage stressful situations.
- 02.06 Build professional communication skills.

W.1 Determine the details of what is explicitly stated and make logical inferences or valid claims that square with textual evidence.

Science:

- SP.2 Investigation Design (Experimental and Observational)
 SP.3 Reasoning from Data
- Selfmanagement
- Ask students to think about branding or marketing and to consider the various digital tools and social media platforms that serve as marketing tools.
- Present the TED Talk: I <u>Was Seduced By Exceptional</u> <u>Customer Service</u> | John Boccuzzi, Jr

Boccuzzi Jr. discusses why customer service, as opposed to traditional marketing strategies, has the potential to be the greatest form of marketing for a brand. John Boccuzzi Jr. has more than 20 years' experience as a sales, marketing and customer experience executive, with a proven track record of strategic thought leadership in both private and public companies. Present case-based challenges such as a situation where a client or customer is unhappy about a product or service (because the order is incorrect or incomplete or did not arrive on time, or is damaged, etc) and is increasingly raising his/her voice while demanding to speak to a supervisor and wherein the employee raises his/her voice to match that of the client or customer and seems at a loss for how to resolve the problem. Ask students to consider what might be done differently and how the conflict might be defused. Invite teams to present recommendations.

Invite students to go on an online scavenger hunt with an elbow partner or peer to locate examples of bad customer service, very bad customer service, good customer service, and great customer service. Sources can be articles, drawings, cartoons, books (according to content snapshots), memes, quotes, and the like. Ask students to provide the link for each source to reinforce the importance of crediting/citing sources.

Additional/Alternate Activity: Review

which include monetary/financial (tuition and fees), time and effort (commitment and related expenditures.

Invite students to share specific points about what makes for good customer service and what does not; noting similarities and differences from various examples. Have students define what 'good' customer service is as compared to' great' or 'exceptional' customer service. Invite students to offer examples of both 'bad' and 'good' customer service experiences from personal sharing and/or from TV shows, movies, stories, etc.

Have students place their findings from the online scavenger hunt into a slideshow and present it to their peers in order to compare and contrast their team findings with those of other teams as a way to note similarities and differences in perception, business interactions, and the remedy of various situations.

Role-play the challenges of responding to unhappy employees or customers, from those in the warehouse to suppliers to CEOsand to retail customers themselves - along the entire supply chain.

Invite peer feedback of the role-play

lesson focuses on using the

model to make business decisions. The key questions

that business decision-makers should address are:

and ethical

considerations as

Discuss business decision-making and how the decision-maker faces financial, time, and other resource constraints.

Review factors of 'Customer Protection', noting application of the following as outlined in the TEDEd video:

- Utilitarian Test
- Family Test
- Newspaper Test
- Mentor Test

Discuss how the movie Good Burger reflects the various types of infringement (copyright, trademark, patent) and interference(tortious) which a business may face.

Have students explain which of the cases from the Three Pillar model paper stood out to them and why.

After viewing the Good Burger movie (or movie clips), have students offer examples of other cases that involve similar serious or potential ethical issues and review how they were handled, such as the Tylenol Murder Case which led to improved quality control measures of tamper-resistant packaging: Have students explain how a company's actions in the face of a crisis is key.

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03.02 Describe the role of other business functional areas in supply chain management.

05.08 Explain the product characteristics that impact logistics.

05.09 Explain order fulfillment procedures.

06.01 Assess types of packaging including customer requirements, and industry required labels.

06.02 Explain the functions of packaging.

06.03 Explain how packaging influences other logistic activities.

07.01 Explain the importance of inventory.

L.1 & L.2 Demonstrate command of the conventions of standard English grammar and usage when writing or speaking.

W.2 Produce and extended analytical response in which the writer introduces the idea(s) or claim(s) clearly; creates an organization that logically sequences information; develops the idea(s) or claim(s) thoroughly with well-chosen examples, facts, or details from the text; and maintains a coherent focus.

Social Studies:

E. 3 Describe common economic terms and concepts.

on easel paper if in an in-person learning environment.] Example: If 4 teams, 10 words per team.

Ask students to divide each sheet of paper into sections with the following headings for their assigned word-set:

Definition

Division of Career and Adult Education

Sentence (using the word)

Drawing

Guide students in creation of a pamphlet that depicts the learned vocabulary by taking parts from each team and combining them into a finished product

Word List:

- 1. Package
- 2. Parcel
- 3. Label
- 4. Logo
- 5. Transport
- 6. Delivery
- 7. Capacity8. Shipment
- 9. Security
- 10. Freight
- 11. Rate
- 12. Port
- 13. Cargo
- 14. Warehouse
- 15. Purchasing
- 16. Inventory
- 17. Inspection
- 18. Tracking
- 19. Traceability
- 20. Barcode
- 21. Accounting
- 22. Retail

Explain how the pandemic changed the view of the importance (or essential nature) of transportation/logistics workers.

Have students work in teams to present a short piece on whether the pandemic led to more online business transactions or ecommerce and what this means for the future of logistics.

Have students explain whether drawing or doodling (or adding online images to their pamphlet piece) helped with learning the vocabulary, particularly with recall of word meanings.

Have students explain the benefits of using a pamphlet to present information, explaining whether it is a good marketing tool, and if so, why. Ask students to offer examples of other formats in which the same information could be presented.

Have students explain what they noted about the word-list being broken into parts for each team to tackle and then being combined into one finished product.

Have students explain any challenges they encountered from engaging in this task and whether they felt each team member carried their weight. Have students report on whether anyone on the team took on a leadership role and how this affected the group dynamics and the outcome.

da D	epartment of Education 14.04 Apply sound	L.1 Demonstrate command of the
	decision-making strategies.	conventions of standard English grammar and usage when writing or speaking. W.1 Determine the details of what is
	16.04 Explain quality	explicitly stated and make logical
	assurance.	inferences or valid claims that square with textual evidence

economy at large? Doug Levinson takes a trip into the United States Federal Reserve, examining how the people who work there aim to balance the value of the dollar to prevent inflation or deflation.

Additional resource

Review the peak of a business cycle:

Video Intro: During the 1600's, the exotic tulip became a nationwide sensation; some single bulbs even sold for ten times the yearly salary of a skilled craftsman. Suddenly, though, the demand completely plummeted, leaving the tulip market in a depression. What happened? Prateek Singh explains the peak of a business cycle, commonly referred to as a mania.

Review supply and demand basics:

Video Intro: What is supply and demand? Well, you'll have to watch the video to really understand it, but it's kind of important for everything economically. Supply and demand set prices, and indicates to manufacturers how much to produce.

The paradox of value:

Video Intro: Imagine you're on a game show and you can choose between two prizes: a diamond ... or a bottle of water. It's an easy choice – the diamonds are more valuable. But if given the same choice when you were dehydrated in the desert, after wandering for days, would you choose differently? Why? Aren't diamonds still more valuable? Akshita Agarwal explains the paradox of value.

Review opportunity cost with the parable of the broken window.

Video Into: Paradoxically, while natural disasters clearly destroy wealth, they also seem to create wealth and

Invite students to find and present pieces located online that reflect' value' and/or 'utility' such as cartoons, memes, news articles, song lyrics, and the like.

Invite students to share what they perceive to be the lesson in the broken window story.

Have students offer examples of opportunity

Ask: What is loss aversion? Review what it means.

Discuss how alternatives tie into resource use or allocation.

Discuss how behavioral economics helps businesses with placement and pricing decisions and how this works on both an individual consumer level and on a global consumer basis.

Review why many marketing strategies seem to rely on known human biases to increase sales and explore ways of controlling our responses to these.

Ask: What is the consequent fallacy as explained in the Rebel Supplies video?

Review why inspections are important and why labeling of packages is so important. Explore what this says about quality control. Discuss why you think people are better at solving problems in specific social contexts rather than from abstract logical scenarios.

employment when the damages are repaired. But 19th century French economist Frédéric Bastiat argued that this idea is a fallacy and fails to take opportunity costs into account. In this video, philosophy professor Dan Russell of the University of Arizona defines opportunity costs and explains the importance of Bastiat's realization on contemporary economics.

Have students present examples of opportunity costs in their personal and/or professional lives to share with classmates.

<u>Behavioral economics</u> explains why we procrastinate, buy, borrow, and grab chocolate on the spur of the moment.

Have students take turns reading aloud parts of the following Harvard Magazine article that explains behavioral economics:

Review/Guided Discussion: Often people make decisions that are not "rational" from a purely economical point of view — meaning that they don't necessarily lead to the best result. Why is that? Are we just bad at dealing with numbers and odds? Or is there a psychological mechanism behind it? Sara Garofalo explains heuristics, problem-solving approaches based on previous experience and intuition rather than analysis.

Lead a discussion about labeling of packages and why that is important when shipping supplies. Be sure to discuss inspection of goods and why this matters. View this video through to the 1:24 mark to allow students to work in teams or groups to solve the problem, then stop the video at the 4:22 mark to skip ads at the end.

Review how do the following terms tie together:

- Utility
- Marginal Utility
- Diminishing Marginal Utility

Ask students to locate local and/or international customs protocols and invite them to work in teams to write one in the If...Then format.

Have students work in teams to discuss how the Rebel Supplies riddle addresses challenges in logistics and have them discuss the logical fallacy of affirming the consequent. Then, invite students to offer daily life examples of this with: Can you think of other examples of the affirming the consequent fallacy you might encounter in daily life?

W.3 Write clearly and demonstrate sufficient command of standard English conventions.

systems differ to learn why 'measurements' are fundamentally different from numbers:

What's the difference between accuracy and precision?

When we measure things, most people are only worried about how accurate, or how close to the actual value, they are. Looking at the process of measurement more carefully, you will see that there is another important consideration: precision. Matt Anticole explains what exactly precision is and how can help us to measure things better:

Review here to answer What is accuracy? What is precision?

Taking a measurement requires you to use a measuring tool of some sort: a ruler, a thermometer, a graduated cylinder, etc. Check out Bill Nye the Science Guy -S05E17 Measurement.

Check out this Chemistry Crash course to learn more about why units are so essential:

For further insight into precision and accuracy, to include a look at significant figures, watch this video. For significant figures review.

Have students create a chart to show the similarities and differences between the standard and metric systems of measurement and between precision and accuracy, offering an example of each.

***William Heuisler explains the history of time and how trains changed everything. Quality vs. Quantity

Review What if your arguments don't add up? | Niro Sivanathan | Niro Sivanathan is a Professor of Organizational Behavior at the London Business School.

Write your own example of a scenario that would give you imprecise but accurate measurements.

Write your own example of a scenario that would give you inaccurate but precise measurements.

Questions of precision can arise not just from direct measurements, but also when we make decisions about what values are appropriate to plug into calculations. Provide an example of this from the Mars Curiosity lander story.

Review how quality control impacts an individual consumer vs. a business. Offer examples of management's role in ensuring optimal quality control measures.

Explain the 'dilution effect' and how it works, particularly when evaluating options. What are other examples like the dish set example in the video that address perceived value?

Role-play strategies which managers can use to persuade employees and/or customers, particularly when it comes to perceived value.

Explain some difficulties that could arise if there were no such thing as standard time (in other words, why is there a need for a global clock?).

***Explain how trains sparked a need for standardized time.

performance on customer service in generating revenue and managing profit and loss.

13.05 Explain the role of technology in order processing, tracking, and customer research.

14.04 Apply sound decision-making strategies.

capitalization and punctuation when writing.

W.3 Write clearly and demonstrate sufficient command of standard English conventions.

Note that the amount of tickets to sell for the highest revenue is found by: Multiplying the probabilities by the revenue for each case, adding those all up, and repeating this calculation for various numbers of extra tickets.

Added resource to the above.

Review the 4-step problem-solving approach:

- Step 1: Understand the problem.
- Step 2: Devise a plan (translate).
- Step 3: Carry out the plan (solve).
- Step 4: Look back (check and interpret).

Situation:

Set the scene: As the cargo director on the maiden voyage of the S.S. Buoyant, you've agreed to transport several tanks containing the last specimens of an endangered fish species to their new aquarium. Unfortunately, the boat is battered by a fierce storm, throwing your precious cargo overboard. Can you get the fish to safety and save the day?

Present the <u>Cargo Riddle</u> and pause at the 2:25 mark to allow time for students to work in teams or groups to solve the riddle:

Guided questions:

Which best describes the number of tanks that can fit in the cargo hold?

The fish tanks could have landed in any one of how many different sectors?

How many total organisms are in the 3 sectors? What do you know about each sector and what do you know about how many fish the tanks hold? Can you think of any real life problems involving partial information that a table might help you solve?

Have students locate relevant infographics and discuss their effectiveness in terms of strategic thinking and attention to task, purpose, and audience.

Invite students to present examples of matrices or grids and offer why this method of organization serves the interests of businesses.

Added activity/Guided Discussion:
After you have solved the riddle, consider this additional scenario. If all of the information in the riddle remains in place, but we added 1 detail – that there is a porpoise in one of the sectors – what effect would that have on the number of possible solutions? Why would such a small detail have such a large impact?

Ask students to work in teams to create a grid of the fish tank riddle and to present their reasoning.

Ask students the following questions for the TV screen size activity: : Do you think it would be easier to change the way we currently produce televisions in order to fit major cinematic films, or the way we currently produce major cinematic films in order to better fit on the average television? Why? Do larger TVs typically cost more? Why? According to the article on TV pricing, what is meant by production capacity and yield? What is 'manufacturing efficiency'? How does

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Florida Department of Education		Division of Care	Would it be possible to solve this riddle if we didn't know there were the same number of fish in every tank? Why or why not? Would it be possible to solve this riddle if there were two sectors with an unknown number of fish, but a known number of sharks? Why or why not? Review this lesson on understanding ratio, percent and proportion: Work in teams to consider these questions: If you take a major cinematic film (produced in 2.35:1aspect frame) and compare it with a television (4:3 screen), we find that how much of the original movie can fit on the television screen? Suppose someone made a TV for your living room that was actually 2.35:1 to show full movies, and the TV was the same height as the average 50" TV. How wide would the new TV have to be? (Solutions found under the Think quiz section of the TEDEd lesson on why the shape of your screen matters). Have students volunteer to take turns reading aloud. Alternate/Additional activity: View the mini-course by Qian Wang on Economies of Scale and Economies of Scope: Note than an mp4 file may be downloaded or use the YouTube video.	this inform us about how supply and demand drive prices? Invite examples to explain how economies of scale and of scope relate to our daily lives? Ask students how a grid could be used to show scale and proportion. Have students refer to this link to point out what stands out to them most about this topic: https://www.asu.edu/cfa/wwwcourses/art/SOACore/scalemain.htm
09.15 Explain payment problems with suppliers and user departments. 11.01 Plan product/service	Math: MP.1 Building Solution Pathways and Lines of Reasoning Q.1 Apply number sense concepts, including ordering rational numbers,	Communicate clearly, effectively and with reason. Teamwork Critical thinking	Working backward to solve problems They always say that you win at chess by being a few moves ahead of your opponent. In this video, chess grandmaster Maurice Ashley talks about some of the strategies chess players use to do that, specifically:	Invite students to share examples of looking backwards to look or solve forward - to include use of chunking, pattern recognition, stepping-stone method and retrograde analysis.

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management	absolute value, multiples, factors, and	• Using	Chunking – taking a group of positions and seeing what	Discuss the fields that use retro-analysis and
strategies.	exponents	information	possibilities are there, the divide and conquer method	why it is so useful.
14.01 Explain basic		 Utilizing 	Pattern recognition – looking for patterns you recognize	
management	Q.2 Add, subtract, multiply, divide, and use	resources	Stepping-stone method – freeze frame the position and	Ask: What do you do to sharpen your
concepts.	exponents and roots of rational, fraction,	• Self-	try to guess the next possible moves	problem-solving skills?
	and decimal numbers	management	Retrograde analysis – work backwards. From where you	How can use of retro-analysis help with
14.04 Apply sound			want to go, try to see where you would have had to be	investments?
decision-making	Science:		to get there, or as he puts it, from the end game, look	What is a 'share' and how does this relate to
strategies.	SP.2 Investigation Design (Experimental		backwards.	value?
	and Observational)			What is the difference between profits and
	SP.4 Evaluating Conclusions with Evidence		Retrograde analysis is a technique that helps solve	worth?
			problems by working backwards from the desired	What do individuals and institutions achieve
	L.1 Demonstrate command of the		endgame. In game theory at large, this method is called	by investing in stocks?
	conventions of standard English grammar		backward induction. Invite students to tell about	
	and usage when writing or speaking.		another situation (a game or a homework assignment,	There are wide arrays of strategies under
			for example) where they had to use their problem-	both the active and passive schools of
			solving skills to succeed	thought. Discuss which strategies are best for
			Examples of this:	investors looking to manage their own stock
			The Curious Case of Benjamin Button	positions.
			Problem Solving/Troubleshooting	
			View See What You Think: A recipe for problem solving	Explain what you do to sharpen your
			by Max Sylvester	problem-solving skills.
			Mark Sylvester has a background as a chef and tends to	
			think about problems as recipes.	Discuss how pattern recognition helps us
				strategize and how thinking of problems as
			Discuss how short-term and long-term perspectives fit	recipes help us plan, especially with
			into stock market investment strategies.	'clustering the chaos' and 'making a map' as
			Investment:	Mark Sylvester explains.
			Review this <u>video</u> on how the stock market works.	
				In researching a company's finances, what
			View this <u>video</u> which explores the tactics of different	might an investor look for to determine
			investing strategies:	whether a company is a good one to buy?
			Review: One of the factors working against market	What are some examples of how an investor
			efficiency is human irrationality; emotions can influence	might let their emotions influence their
			investor decisions and lead them to make bad decisions.	investment decisions?

04.05 Determine the costs/benefits of company-owned versus for-hire transportation.
04.06 Explain the scope and complexities of international transportation.

04.07 Explain the general costs included in transportation rates.

05.06 Explain the elements that influence space layout in warehousing (e.g. productivity, damage, safety, security, etc.)
05.07 Create a costbenefit analysis.

14.04 Apply sound decision-making strategies.

15.01 Explain types of risk.
15.02 Explain risk management.
15.03 Analyze safety/security risks.

Math:

MP.3 Furthering Lines of Reasoning

Q.8 Utilize counting techniques and determine probabilities
Social Studies:
E.2 Explain the relationship between

political and economic freedoms

Science: SP.4 Evaluating Conclusions with Evidence

R.2 Analyze how individuals, events, and

ideas develop and interact over the course

SP.8 Probability & Statistics

of a text.

R.6 Delineate and evaluate the argument and specific claims in a text, including if the reasoning was valid, as well as the relevance and sufficiency of the evidence.

L.1 Demonstrate command of the conventions of standard English grammar and usage when writing or speaking.

W.2 Produce and extended analytical response in which the writer introduces the idea(s) or claim(s) clearly; creates an organization that logically sequences information; develops the idea(s) or claim(s) thoroughly with well-chosen

examples, facts, or details from the text;

and maintains a coherent focus.

 Communicate clearly, effectively and with reason.

- Critical thinking
- Using information

Quantification, Probability, and Risk

Why do UPS trucks provide right-turn only directions to drivers?

Video included in above link:

https://youtu.be/HV bJxkdNDE

Review what is meant by weighing costs and benefits. Define risk analysis.

Intro.: Meet Lucy. She was a math major in college, and aced all her courses in probability and statistics. Which do you think is more likely: that Lucy is a portrait artist, or that Lucy is a portrait artist who also plays poker? How do we know which statement is more likely to be true? Alex Gendler explores our tendency to look for shortcuts and the phenomenon known as the conjunction fallacy.

Ask students to pay attention to the conjunction fallacy in terms of probability judgment and to note that systematic violations of the conjunction rule are observed in judgments of lay people and of experts. Point out that this phenomenon is demonstrated in a variety of contexts, including estimation of word frequency, personality judgment, medical prognosis, decision under risk, suspicion of criminal acts, and political forecasting. With this in mind, view this video on situations with added conditions.

Should we rely on probabilities and careful analysis when making important decisions? In this <u>quick talk</u>, professional poker player Liv Boeree shares three strategies she's learned from the game and how we can apply them to real life.

Discuss how estimation helps with strategic planning and review why it is important to convey probability and to speak in numbers.

Discuss optimization, particularly in terms of insurance and fuel economy? Explain how UPS achieves this?

Discuss how models are useful for quantifying things and how probability factors into risk analysis.

Review some strategies for weighing benefits and risks.

Give examples that show that we are consumers and discuss why we expect a return on investment.

Discuss why the same mental process responsible for the conjunction fallacy is helpful in everyday life.

Discuss how we know the conjunction fallacy isn't just a matter of unfamiliarity or lack of knowledge and review how the conjunction fallacy contributes to the spread of fake news and conspiracy theories.

Discuss how businesses and individuals seek a 'strategic edge' when investing.

Discuss why businesses look to make revenue or profit. Explain how profit helps offset loss.

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11.01 Plan product/service management strategies. 13.05 Explain the role of technology in order processing, tracking, and customer research. 14.01 Explain basic management concepts. 14.04 Apply sound decision-making strategies.	Math: MP2. Abstracting Problems Q.6 Interpret and create data displays Social Studies: SSP.6 Integrate Content Presented in Different Ways SSP.10 Read and Interpret Graphs, Charts and Other Data Representation Science: SP.4 Evaluating Conclusions with Evidence R.9 & R.7 Analyze how two or more texts address similar themes or topics.	Communicate clearly, effectively and with reason. Critical thinking using information	The Beauty of Data Visualization Data Analytics Review this crash course on navigating digital information. David McCandless turns complex data sets (like worldwide military spending, media buzz, Facebook status updates) into beautiful, simple diagrams that tease out unseen patterns and connections. Good design, he suggests, is the best way to navigate information glut and it may just change the way we see the world. Discuss how a vision statement works as a piece of data and how it informs and reflects a story or narrative. Discuss how a vision statement bridges the decision makers to the actions a business takes and how it informs strategy for positive results. Explore how data analytics informs business decisions. Video Intro: Vision statements are powerful tools in business and in life. View Vision Statements, in Business, in Stories, in Life Andrew Mancini	Discuss how a visual of data helps us understand what the numbers mean. Explain how data visualizations are like art forms. Discuss how data can be manipulated. Review concepts of information overload, misinformation, and disinformation. Offer examples of data visualizations found online that relate to the field of logistics. (Be sure to cite your sources.) Write your own vision statement and include a data visualization which highlights any aspect of it. Explain how vision statements serve as tools that help build a company's presence and/or an individual's presence. Discuss how the tools of data analytics and vision statements help to bring various elements into alignment to add value to a company's and/or an individual's profile.
11.01 Plan product/service management strategies.	Math: MP.4 Mathematical Fluency Q.1 Apply number sense concepts, including ordering rational numbers, absolute value, multiples, factors, and exponents	 Communicate clearly, effectively and with reason. Critical thinking Using information 	The Power of Logistics Professor Terry Esper addresses connections in his life to fundamentals of logistics: Marine Logistics Sometimes a single unlikely idea can have a massive impact across the world. Sir Harold Evans, the author of	Discuss what is meant by the power of logistics. Invite examples of 'connections' that reflect logistics.

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	14.01 Explain basic	A.6 Connect coordinates, lines, and	
	management	equations	
	concepts.		
		Social Studies	
	14.04 Apply sound	G. 2 Describe the relationships between	
	decision-making	the environment and societal	
	strategies.	development.	
	15.01 Explain types of	Science:	
	risk.	SP.4 Evaluating Conclusions with Evidence	
	15.02 Explain risk	R.9 & R.7 Analyze how two or more texts	
	management.	address similar themes or topics.	
		W.3 Write clearly and demonstrate	
	15.03 Analyze	sufficient command of standard English	
	safety/security risks.	conventions.	
		L.2 Demonstrate command of the	
		conventions of standard English capitalization and punctuation when	
		writing.	
		Witting.	

They Made America, describes how frustration drove Malcom McLean, a small-town truck driver, to invent the shipping container. Containerization was born, and it transformed the modern global economy. Have a guided discussion along these lines: About 95% of the cargo that comes into the U.S. arrives by sea. Who's checking it, and how? Is it possible to look after national security without significantly slowing down international trade? How do security measures at the docks compare with airports, train stations, and other places? Do some research and create an infographic with your

answers. If you live near an international port, arrange a tour or a conversation with a manager there to learn more. Present your findings or interview to your class.

Almost everything we own and use, at some point, travels to us by container ship, through a vast network of ocean routes and ports that most of us know almost nothing about. Journalist Rose George tours us through the world of shipping, the underpinning of consumer civilization.

Read:

Discuss what are some of the reasons for safety accidents in the shipping industry? How does the need for speed in delivery drive capacity? What are the various costs associated with cargo accidents? (include human resources) Why is vehicle maintenance so important? Who is in charge of safety measures?

Review the U.S. Dept. of Transportation's Freight Rail Overview to include

- The Freight Rail Network
- How, What, and Where Freight Moves

Discuss how Henry Box Brown fits into the picture of logistics.

Explain what the Green Book is.

Discuss links between logistics and accessibility.

Review how dependent we are on shipping and the role of piracy in the marine logistics industry.

Explain sea blindness.

Discuss whether container shipping is efficient.

Explain the flag of convenience and how it ties into anonymity. Discuss the pros and cons of this.

Discuss which form of transportation of goods is the greenest and explore who checks cargo and how.

Discuss if it is possible to look after national security without significantly slowing down international trade.

Work in teams to create and present a project that shows how security measures at the docks compare with airports, train stations, and other places. (Be sure to cite sources.)

Discuss how the supply race caused by the pandemic has raised risks and disrupted

Florida Department of Education	Division of Career and Adult Education	2021
Institute Department of Education	How to Add a Note or Comment 2.2: Using Spreadsheets to Create Simple Formulas	2021
	Certificate Final Exam Take this exam if you want to earn a free Course Completion Certificate. PRDV004: Certificate Final Exam/Quiz	

IET Single Set of Learning Objectives	Competencies
Students will be able to demonstrate the ability to read, follow directions, and work in teams - to create and present a job exploration project. Individually, students will demonstrate the ability to write effectively by creating a resume which includes their LinkedIn profile link in the contact information section.	 Demonstrate the ability to read, follow directions, and work individually and in teams. Demonstrate the ability to write effectively by creating a product that showcases categories and keywords or factors.
Students will demonstrate the ability to effectively manage time as they work in teams to weigh options and discuss alternatives, and to consider ethical implications in providing justifications for actions in a crisis situation.	Demonstrate the ability to effectively manage time to work in teams and to weigh options and discuss alternatives

Students will demonstrate the role of statistics, probability, ratios, and matrices in organizing and presenting data, as well as in understanding economies of scale and scope.	 Demonstrate the role of statistics, probability, ratios, and matrices in organizing and presenting data, as well as in understanding economies of scale and scope.
Students will demonstrate understanding of various types of problem solving strategies and their applications in the workplace as well as in daily life to include the role of working backwards in investment planning and risk-taking.	 Demonstrate understanding of various types of problem-solving strategies and their applications in the workplace as well as in daily life to include understanding of the role of working backwards in investment planning, strategizing, negotiating, and risk-taking.
Students will demonstrate knowledge of risk analysis and explore return on investment in relation to strategic decision-making.	 Demonstrate knowledge of risk analysis and return on investment in relation to strategic decision-making for pricing and other business decisions.
Students will demonstrate knowledge of the role of data analytics in the current global economy.	 Demonstrate knowledge of the increasing role of data analytics and data visualization in the current global economy and its role in global logistics.
Students will demonstrate understanding of factors in the shipping industry and of sustainability and accessibility in logistics.	 Demonstrate understanding of factors in the shipping industry and of the role of sustainability and accessibility in logistics.
Students will demonstrate knowledge of the role of digital tools, particularly spreadsheets, for the organization, analysis, and storage of data in tabular form, noting that they are computerized analogs of paper accounting worksheets.	 Demonstrate knowledge of the role of digital tools, particularly spreadsheets, for the organization, analysis, and storage of data in tabular form, noting that they are computerized analogs of paper accounting worksheets to inform past, present, and future operations of a business such as one dealing in global logistics.
Students will be able to demonstrate the ability to read, follow directions, and work in teams - to create and present a job exploration project. Individually, students will demonstrate the ability to write effectively by creating a resume which includes their	 Demonstrate the ability to read, follow directions, and work individually and in teams. Demonstrate the ability to write effectively by creating a product that showcases

categories and keywords or factors.

LinkedIn profile link in the contact information section.



